

Business Wellbeing



BUSINESS WELLBEING "Sales Health Check"

We've all been told how prudent it is to have our health checked regularly. I am sure you and your family get a yearly check up and consult a Doctor or Specialist when you or they are not feeling well. Have you considered a "health check" for your business. Ask yourself, is my business running as effectively and efficiently as it could be? More specifically, is my Sales Team running like a well oiled machine, producing sales on a regular basis? There are many parts of a business which make up the whole and we all know that sales is an essential part of any business - without it - there is no functioning business or organisation.

Without sales the administration area has nothing to administer, the finance department can't produce an invoice, manufacturing will be over-run with product, delivery services have nothing to deliver, the servicing department has nothing to service etc etc - I am sure you get the point.

To fully support the sales function a sales based culture is essential. Has it occurred to you that without a sales culture (with supporting administration) that it's highly unlikely that you will have an efficient and effective sales team? You would be absolutely amazed at the difference it makes to an organisation to have a sales based culture. These days political correctness can stand in the way of a successful sales culture. We tend to hold onto old ideas about how a business needs to be rather than exploring new ideas.

To get a sales based culture it is very simple. Just put the <u>customer or client needs</u> ahead of all else. If we just ask ourselves how will this work best for the customer and the put that into place - voila - you have a sales based culture. Easier said than done you say?

Remember that we at TISI are here to assist you with any of your needs when it comes to bringing a sales culture into your business. Take the time to <u>visit our Library</u> - read - study - implement.

So this week, the only thing you need to think about is - how would your customers & clients like things to be. With this thought process you will go a long and profitable way.

We'd be delighted if you sent this amazing information on to your friends & colleagues.

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